



مكتب التنظيم و الرقابة
Regulation & Supervision Bureau

Consent to ADDC to Undertake Sewerage Customer Contact and Billing Services

Consent

11 July 2011

ED/L03/067

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water, wastewater and electricity sector of the Emirate of Abu Dhabi

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Author	Document	Issue	Publication date	Approved by
Legal	ED/L03/067	1	11 July 2011	Director General

Page 1 of 4

Abu Dhabi Distribution Company

PO Box
Abu Dhabi 219

Consent to Undertake Sewerage Customer Contact and Billing Services

1. Introduction

1.1 ADDC, by way of letter dated 7 June 2011, has applied to the Bureau for its Consent pursuant to Condition 2, paragraph 2 of the Licence to undertake Sewerage Customer Contact and Billing Services for the Abu Dhabi Sewerage Services Company (ADSSC), in the eastern and western regions of Abu Dhabi.

2. Definitions

2.1 Terms used in this Consent shall, unless defined herein or the context otherwise admits, have the same meanings as ascribed to them in Law No (2) or the Licence.

ADDC means Abu Dhabi Distribution Company.

ADSSC means Abu Dhabi Sewerage Services Company.

Bureau means the Regulation and Supervision Bureau for the Water, Wastewater and Electricity Sector in the Emirate of Abu Dhabi as established under Law No (2).

Consent means this consent granted by the Bureau to ADDC to undertake Sewerage Customer Contact and Billing Services.

Law No (2) means Law No (2) of 1998 Concerning the Regulation of the Water and Electricity Sector in the Emirate of Abu Dhabi, as amended.

Consent to ADDC to Undertake Sewerage Customer Contact and Billing Services

Author	Document	Issue	Publication date	Approved by
Legal	ED/L03/067	1	11 July 2011	Director General

Licence means the distribution and supply licence number ED/L01/008 granted by the Bureau to ADDC, as modified from time to time.

Licensed Activities means those activities which ADDC is authorised to carry out under its Licence.

Person means any person, company, body corporate, establishment, partnership or other entity having an independent legal personality.

Sewerage Customer means any Person who:

- (a) has an agreement with ADSSC for Sewerage Services; and
- (b) is the Person in whose name an account is held with at ADSSC.

Sewerage Customer Contact and Billing Services means the following services to be given by ADDC to ADSSC through utilising ADDC's customer contact and billing services infrastructure:

- (a) Sewerage Customer register;
- (b) Sewerage Customer care services;
- (c) tariff and billing services for Sewerage Customers; and
- (d) tasks associated with the above.

Sewerage Services means the combined activities of sewerage, wastewater treatment and disposal.

3. Consent

- 3.1 The Bureau, having duly considered the application from ADDC, grants its Consent to ADDC under Condition 2, paragraph 2 of the Licence, to ADDC undertaking Sewerage Customer Contact and Billing Services for ADSSC, in the eastern and western regions of Abu Dhabi.

Consent to ADDC to Undertake Sewerage Customer Contact and Billing Services

Author	Document	Issue	Publication date	Approved by
Legal	ED/L03/067	1	11 July 2011	Director General

4. Conditions to this Consent

4.1 This Consent is subject to the following conditions:

- (a) ADDC will continue to comply with all the requirements of Law No (2) and the Licence in respect of its Licensed Activities.
- (b) This Consent must not adversely affect the operations and costs of ADDC's Licensed Activities. ADDC shall ensure the financial ring fencing between the activities authorised under this Consent and its Licensed Activities and ensure that there is no cross-subsidy.
- (c) ADDC will meet health, safety and environmental related requirements imposed by the Bureau or any other authority having jurisdiction over ADDC's activities.
- (d) ADDC will, in relation to the activities covered in this Consent, comply with all the requirements of Condition 9 of the Licence (Separate accounts for Separate Businesses) as if the activities covered by this Consent are a Separate Business, as defined in the Licence.
- (e) ADDC shall not undertake the activities authorised under this Consent unless it has obtained and kept current any necessary consent, permit, licence or other form of authorisation required from authorities other than the Bureau having jurisdiction over such activities.
- (f) ADDC shall comply with all other applicable legislation relating to the activities authorised under this Consent.

5. Duration of Consent

5.1 This Consent shall remain valid up to 31 December 2015.

5.2 Not less than 30 days prior to the expiry of this Consent as specified in paragraph 5.1, ADDC must write to the Bureau to either:

- (a) request an extension of this Consent; or

Consent to ADDC to Undertake Sewerage Customer Contact and Billing Services

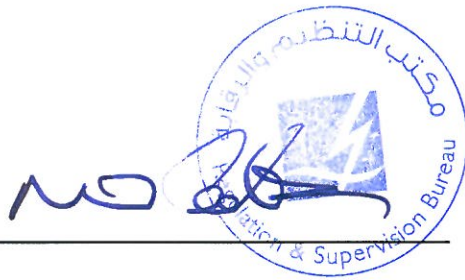
Author	Document	Issue	Publication date	Approved by
Legal	ED/L03/067	1	11 July 2011	Director General

- (b) confirm that the activities to which this Consent applies are no longer being carried out by ADDC.

6. Modification and Revocation

- 6.1 This Consent is subject to modification or revocation by the Bureau at any time by written notice to ADDC.

GRANTED for and on behalf of the Bureau by:



The image shows a handwritten signature in blue ink over a circular official stamp. The stamp contains the text 'مكتب التنظيم والرقابة' (Bureau of Regulation and Supervision) in Arabic and 'Regulation & Supervision Bureau' in English. The signature is written over the stamp and extends to the left.

NICHOLAS CARTER

Director General

Dated this 11th day of July 2011

Consent to ADDC to Undertake Sewerage Customer Contact and Billing Services

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Legal	ED/L03/067	1	11 July 2011	Director General