Foreword

The Regulation and Supervision Bureau (the Bureau) is established under Abu Dhabi Law No (2) of 1998 to regulate the electricity, water and wastewater sectors and to oversee the technical and economic activities of the Persons that are licensed to undertake Regulated Activities in the Emirate of Abu Dhabi.

These Regulations provide a comprehensive regulatory framework for the Energy Netting and connection of the small-scale solar PV electricity generators to the Distribution Network.

These Regulations come in support to the Government of Abu Dhabi drive for promoting clean and sustainable energy. In addition, they will provide the Producers with the framework that will both ensure the successful installation of their small-scale solar PV systems and connection to the Distribution Network. An Energy Netting arrangement shall be enforced to enable the Producers to benefit from their surplus energy generated and exported to the Distribution Network. These Regulations also supplement the Distribution Companies demand side management initiatives and contribute to their corporate social responsibility towards promoting clean energy.

These Regulations are also available in Arabic, but the reader should note they were first written in English. They may also be downloaded from the Bureau’s website at www.rsb.gov.ae.

Saif Saeed Al Qubaisi
Director General
Acknowledgements

The Bureau gratefully acknowledges the contributions and comments provided by the following organisations:

a) Abu Dhabi Water and Electricity Authority
b) Department of Municipal Affairs & Transport
c) Abu Dhabi Urban Planning Council
d) Abu Dhabi Housing Authority
e) Abu Dhabi General Services Company – Musanada
f) Abu Dhabi Future Energy Company – Masdar
g) Abu Dhabi Distribution Company
h) Al Ain Distribution Company
i) Abu Dhabi Quality and Conformity Council
# List of publications

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Compliance with other Regulations and Codes

These Regulations should be read in conjunction with the Electricity Wiring Regulations and the Distribution Code. Nothing in these Regulations is intended to conflict with the Electricity Wiring Regulations and the Distribution Code.
Document numbering

These Regulations use the following numbering system:

Parts
are referenced by integers (e.g. 1, 2, 3, etc.)

Regulations
are referenced by one full stop between numbers (e.g. 1.1, 1.2, etc.)

Clauses
are referenced by two full stops between numbers (e.g. 3.1.2, etc.)

Notes
are indicated below the clause in square brackets and italic text.
For example, [Note: this clause does not apply to Installations that have been ...]

Amendments
amended text is highlighted by a red margin
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1. Introduction

1.1 Citation

1.1.1 These Regulations shall be cited as the Small-Scale Solar Photovoltaic (PV) Energy Netting Regulations (First Edition) (‘The Regulations’).

1.2 Commencement

1.2.1 These Regulations come into force on 1 January 2017.

1.2.2 These Regulations are issued by the Bureau pursuant to Article 62 of Law No (2).

1.3 Purpose

1.3.1 These Regulations set out the regulatory framework for the connection of small-scale solar PV generation systems to the Distribution Network and the Energy Netting arrangement.

1.3.2 The Regulations aim to achieve the following:

(a) set out the requirements pertaining to promoting Distribution Network connected small-scale solar PV systems in the Emirate of Abu Dhabi;

(b) establish a framework for Energy Netting of surplus energy exported to the Distribution Network; and

(c) ensure the efficient and safe construction, installation, maintenance and operation of small-scale solar PV in all Premises within the Emirate of Abu Dhabi.

1.4 Scope

1.4.1 These Regulations apply to Distribution Companies, Owners, Producers Licensed Contractors, and any other Persons involved in the connection of small-scale solar PV generation systems to the Distribution Network and/or entering into an Energy Netting arrangement with the Distribution Companies.

1.4.2 These Regulations apply only to all small-scale solar PV electricity generators connected to the Distribution Network and do not exceed an aggregate capacity of 5 MW capacity in one Premises. These Regulations do not apply to large scale solar PV generation exceeding 5 MW or solar PV systems not connected to the Distribution Network.

1.4.3 These Regulations may be amended or revoked by the Bureau at any time.

1.4.4 Nothing in these Regulations is intended to conflict with, or affect the operation of any Federal or Abu Dhabi Law, Regulation, Decree, Order, or other ordinance.
2. Definitions

2.1 Interpretation

2.1.1 Words defined in this Part begin with capital letters when used in the Regulations.

2.1.2 Words and expressions other than those defined in these Regulations which are defined in Law No (2) or the Electricity Wiring Regulations shall have the meanings ascribed to them in Law No (2) or the Electricity Wiring Regulations.

2.1.3 Words using the singular or plural number also include the plural or the singular number respectively.

2.1.4 Unless otherwise specified, days shall mean calendar days.

2.2 Definitions

**Annual Connection and Generation Cap** – Annual Connection and Generation Cap is the maximum electricity generation and/or solar PV generation applications that may be approved and connected to the Distribution Network in a calendar year. The Annual Connection and Generation Cap shall be proposed by the Distribution Company and approved by the Bureau.

**Bureau** – means the Regulation and Supervision Bureau for the water, wastewater and electricity sectors in the Emirate of Abu Dhabi as established by Law No (2).

**Business Days** – means any day other than a Friday or Saturday, when the banks and government departments in the Emirate of Abu Dhabi are required to be open for business.

**CC&B** – means the Customer Care and Billing system of the Distribution Company.

**Customer** – means any Person who has an agreement with a Distribution Company for the supply of electricity.

**Distribution Company** – means a Person holding a Licence from the Bureau to distribute and supply electricity issued pursuant to Law No (2).

**Distribution Network** – the network consisting of electrical lines owned or operated by the Distribution Company and used for the distribution of electricity to the point of delivery to Customers’ Premises and includes any plant and equipment, including metering equipment, owned or operated by the Distribution Company in connection with the distribution of electricity.

**Electrical Installation** – an Electrical Installation comprises any fixed or temporary cable, switchgear or other electrical equipment or apparatus within Customers’ Premises or other place where there is an electricity supply (including outdoor locations). Fixed or portable electrical appliances are not considered part of the Electrical Installation.

**Electrical Installation Certificate** – a certificate in accordance with the Electricity Wiring Regulations used by the Licensed Contractor after completion of work on an Electrical Installation and provided to the Owner or Producer Electrical Installations Work – work performed on an Electrical Installation by a Licensed Contractor and may involve the design, construction, installation, operation or maintenance of an Electrical Installation.
Electricity Wiring Regulations – means the Electricity Wiring Regulations (Third Edition) of March 2014 issued by the Bureau, as amended from time to time.

Energy Netting – the electricity exchange and clearing arrangement between a Producer and a Distribution Company linked to a single Service Point in a Premises where the Producer pays for the supplied electricity by the Distribution company and is entitled to receive energy credit on the supplied electricity by the Distribution company for any surplus generation that is exported to the Distribution Network.

(Note: Energy Netting can be done via one Service Point linked to one single meter in a Premises. The Producer cannot benefit from Energy Netting arrangement for several Service Agreements in the same Premise regardless if the other Service Agreements are supplying electricity to the same Premise and/or under the same Customer’s account with the Distribution Company.)

Exemption – an exemption allowing a Person to carry out a Regulated Activity without a Licence, in accordance with Article (79) of Law No (2).

Exemption Order Confirmation – means a written confirmation from the Bureau that the Regulated Activity or Person is conditionally exempted from the requirement to be licensed by the Bureau;

Law No (2) – means Law No (2) of 1998 concerning the regulation of the water and electricity sectors in the Emirate of Abu Dhabi, as amended.

Licence – means a licence to carry out a Regulated Activity granted by the Bureau to a Person under Article 82 of Law No (2).

Licensed Contractor(s) – a Person which has been assessed by the Distribution Company as competent to work on Electrical Installations and issued a Competency Licence by that Distribution Company.

Low Voltage (LV) – an a.c. voltage between 1000V between phases, or below 600V between any phase and earth or; a d.c. voltage below 1500V between conductors, or below 900V between any conductor to earth.

Maximum Connected Capacity – the Producer maximum PV installed generation capacity which the Distribution Company allows to be connected to the Distribution Network.

Medium Voltage (MV) – an a.c. voltage greater than Low Voltage and less than 36 kV between phases or 21 kV between any phase and Earth.

Municipal Permits – means those compulsory permits to be obtained from the relevant Municipality or any other government entity, in connection with the installation of small-scale solar PV systems.

Owner – the legal owner of the solar PV generation system and/or the Premises in which the solar PV generation system is located.

Person – means any corporate body, partnership, person or other Person having an independent legal personality.

Premises – means any occupied or unoccupied land, structure, building, enclosure or other place supplied with electricity by the Distribution Company and in which a solar PV electricity generation system of not more than 5MW aggregate capacity is installed and connected to the Distribution Network.
Producer – a Customer who is generating electricity to the Distribution Network via small-scale solar PV generation systems not exceeding 5 MW capacity. A producer should own or have unrestricted control of the small-scale solar PV generation systems connected to the Distribution Network.

PV Connection Agreement – the connection application, approvals and connection agreement between the Owner or Producer and the Distribution Company which sets the terms and conditions for the solar PV connection and generation to the Distribution Network and the Energy Netting arrangement.

PV – Photovoltaic. The following are related definitions:

- **a.c. side** – part of a PV installation from the a.c. terminals of the PV Inverter to the point of connection of the PV supply cable to the Electrical Installation;
- **Array** – mechanically and electrically integrated assembly of PV Modules, and other necessary components, to form a d.c. power supply unit;
- **d.c. side** – d.c. side: part of a PV installation from a PV cell to the d.c. terminals of the PV Inverter;
- **d.c. main cable** – cable connecting the PV generator junction box to the DC terminals of the PV inverter
- **Inverter** – device which converts d.c. voltage and d.c. current into a.c. voltage and a.c. current; PV supply cable connecting the AC terminals of the PV inverter to a distribution circuit of the Electrical Installation;
- **Module** – smallest completely environmental protected assembly of interconnected PV cells;
- **Open Circuit Voltage, Voc** – voltage under standard testing conditions across unloaded PV String, PV Array, or on the d.c. side of the PV Inverter.
- **Solar PV Integrator** – a registered entity with the Distribution Company carrying out Electrical Installation Work specific to solar photovoltaic (PV) systems.

Regulated Activity – means an activity listed in Article 71 of Law No (2).

Service Point (SP) – the joint point of delivery of electricity supply by the Distribution Company and export of surplus generation by the Producer linked to a one single meter in a Premises.

*Note: A Customer’s Premises can be supplied with electricity via several Service Points. However, each Service Agreement should have one separate meter to measure consumption and export of electricity.*

UAE – means the United Arab Emirates.

Year – means a calendar year according to the Gregorian calendar.
3. Requirements

3.1 Distribution Network connectivity

3.1.1 The small-scale solar PV systems shall be connected to the Low Voltage (LV) Distribution Network. Each installation shall be approved individually by the relevant Distribution Company.

3.1.2 Should an application be received for a small-scale PV system connected to the Medium Voltage (MV) Distribution Network, then the Distribution Company shall review it separately to determine its viability.

3.1.3 The Maximum Connected Capacity of solar PV generators connected by the Producer or Owner in a single Premises should not exceed the sum of approved load for the consumption accounts within the Premises.

3.1.4 The Distribution Company shall dictate the Maximum Connected Capacity of the small-scale solar PV system through the connection process.

3.2 Connection requirements

3.2.1 A small-scale solar PV application needs to be lodged with the relevant Distribution Company by the Owner or Producer.

3.2.2 The Owner is allowed to apply for the connection of a small-scale solar PV generation to the Distribution Network. However, the Owner cannot enter into an Energy Netting arrangement with the Distribution Company unless there is an electricity supply agreement under the Owner’s name for the same Premises and linked to one metered Service Point.

3.2.3 The Owner and Producer shall comply with the following provisions:

(a) Submit a complete application for the connection of the small-scale solar PV system.

(b) Pay the relevant fees and charges for connection which are set by the Distribution Company and approved by the Bureau.

(c) Submit to the Distribution Company evidence of material compliance with the Electricity Wiring Regulations (PV modules, inverters, balance of systems etc.)

(d) Only a registered Solar PV Integrator may be involved in the design and specification of the small scale solar PV system.

(e) A Licensed Contractor must also be appointed to carry out any Electrical Installation works (working closely with the Solar PV Integrator) and to liaise with the Distribution Company on the submittals, drawing approvals and inspection process.

(f) The applicant shall obtain the necessary Municipal Permits prior to connection and energisation of the small-scale solar PV installation in accordance with any applicable legislation.
3.2.4 The Distribution Company shall review and approve design drawings and then carry out an inspection to verify compliance with the Electricity Wiring Regulations and these Regulations before connection is granted.

3.2.5 The Distribution Company must ensure that any small-scale solar PV generation benefiting from Energy Netting is connected to one Service Point only in a single Premises.

3.3 Municipal Permits

3.3.1 The Owner or Producer, who will have the ultimate legal responsibility for the small-scale solar PV installation, must obtain the necessary Municipal Permits prior to connection and energisation of the small-scale solar PV installation.

3.3.2 Municipal permits shall include, as a minimum:

(a) People safety;
(b) Building and fire safety;
(c) Environmental safety; and
(d) Small-scale solar PV installation aesthetics to the surrounding area.

3.4 Certification and qualification

Certification of Solar PV Integrators

3.4.1 The Distribution Company shall be responsible for certification of Solar PV Integrators in line with a designated registration scheme.

3.4.2 The Distribution Company shall develop, submit for Bureau’s approval and implement a designated qualification/registration scheme for Solar PV Integrators.

3.4.3 The Distribution Company shall ensure that Licensed Contractors are also certified in compliance with the Electricity Wiring Regulations, and particularly Regulation 9.10 in connection with solar PV systems.

3.4.4 The Distribution Company shall develop, submit for Bureau’s approval and implement an appropriate solar PV system knowledge certification scheme (Knowledge Scheme). The Knowledge Scheme shall be developed and incorporated as an additional requirement for qualification/certification of Solar PV Integrators within the first year of the date of these Regulations. Nevertheless, the Bureau may alternately require the Distribution Companies to comply with any other available knowledge certification scheme.

3.4.5 A register of certified Solar PV Integrators shall be kept up-to-date by the Distribution Company, published on its website, and provided upon request to any Person.

Certification of solar PV components

3.4.6 The Distribution Company shall liaise with the Abu Dhabi Quality and Conformity Council to ensure certification of small-scale solar PV components where applicable.
3.4.7 The Distribution Company shall make available to the Owner and/or Producer an up-to-date list of certified solar PV components and their suppliers.

3.5 **Metering and billing**

3.5.1 The Distribution Company shall utilise to the extent possible the existing metering infrastructure for billing purposes under the Energy Netting scheme.

3.5.2 The Distribution Company shall develop, submit for Bureau’s approval and implement the appropriate bill to ensure effective communication of the Energy Netting scheme to Producers.

3.5.3 The bill shall include as a minimum the following information:

(a) the number of units generated;
(b) accumulated credit units due to surplus energy generated and exported to the Distribution Network;
(c) netted-off units due to credit units within the current billing cycle; and
(d) carried forward credit units for future billing cycles.

3.6 **Licence and Exemption**

3.6.1 Any Owner or Producer generating electricity via small-scale solar PV systems are required to get a Self-Regulating Licence from the Bureau prior to starting any generation activity until an appropriate Exemption scheme is developed by the Bureau.

3.6.2 To reduce the current regulatory burden on small-scale solar PV generators, the Bureau will develop a two tier system of Exemptions which allows small-scale solar PV generators to seek an Exemption Order Confirmation rather a Self-Regulating Licence:

(a) Solar PV installations of capacity less than 50 kW; and
(b) Solar PV installations of capacity more than 50 kW but not exceeding 5MW

3.6.3 In any case, applicants for a Self-Regulating Licence or Exemption Order Confirmation should follow the applicable procedures described by the Bureau.

3.7 **Promoting small-scale solar PV installations**

3.7.1 The Distribution Company shall promote the availability and accessibility of small-scale solar PV installations to Owners and potential Producers.

3.7.2 The Distribution Company shall make available to Owners and potential Producers the relevant information and guidance on small-scale solar PV installations. This shall include:

(a) information on the process to apply for connecting small-scale solar PV installations to the Distribution Network;
(b) information on economic and environmental benefits to Producers through Energy Netting; and
(c) increasing public awareness about small-scale solar PV installations through a media campaign on its website.

3.7.3 The Distribution Company shall conduct awareness programmes for potential Producers, Owners, Solar PV Integrators and Contractors.

3.7.4 The Distribution Company shall develop and implement advisory services to support Producers via small-scale solar PV installations.
4. **General principles**

4.1 **Small-scale solar PV installation process**

The process for installing small-scale solar PV systems is comprised of the following steps:

(a) **Application:** the Owner or Producer applies to the Distribution Company requesting preliminary approval for a PV installation;

(b) **Design approval:** Distribution Company will review and approve design drawings;

(c) **Municipal Permits:** Once the design is approved, the Owner or Producer can proceed with the installation and obtain the necessary Municipal Permits;

(d) **Licence or Exemption:** the Owner/Producer should seek a Licence or Exemption from the Bureau.

(e) **Inspection and Connection:** The Distribution Company will carry out an inspection to verify compliance with the Electricity Wiring Regulations and these Regulations before connection is granted.

(f) **Generation:** The small-scale solar PV installation is connected to the Service Point of Exchange through the billing meter.

4.2 **Energy Netting scheme**

4.2.1 Energy netting scheme is a mandatory arrangement for electricity exchange and clearing between the Producer and the Distribution Company.

4.2.2 Energy Netting can be done via one Service Point linked to one electricity meter only in single Premises. A Producer cannot benefit from the Energy Netting scheme for several Service Points in the same Premises regardless if the other Service Points are supplying electricity to the same Premises and/or under the same Customer’s account with the Distribution Company.

4.2.3 Surplus electricity generated from the small-scale PV systems will be exported to the Distribution Network and recorded in the CC&B. Surplus electricity shall be carried forward indefinitely from one billing cycle to the next, without any limitation of time or quantity and shall only be offset against future electricity consumption under a Service Point.

4.2.4 The Producer shall not be entitled to any monetary compensation for the surplus electricity exported to the Distribution Network.

4.2.5 Surplus electricity carried forward shall not be transferred for offsetting against electricity consumption of any other person, account or Service Agreement, or transferred for offsetting against electricity consumption of the Producer under Service Agreements in the same Premise or different Premise.

4.2.6 The Distribution Company is required to bill the Producer for the remaining electricity supplied (if any) after deducting any generated electricity. However, the Producer is not entitled to any monetary compensation for the surplus electricity.
4.2.7 For Producers under rising blocks tariffs, surplus energy should net-off the consumption from the red band of Producers first then moves to the green band.

4.2.8 Surplus units at the year-end will represent an obligation upon the Distribution Company to supply units to the Producer in the following year (i.e. a liability on books of the Distribution Company).

4.2.9 Dirham value of the Distribution Company’s liability should be based on its estimated cost to supply these units.

4.2.10 Any accrued credit amount of surplus electricity shall be forfeited upon Termination of the Service Agreement with the Distribution Company. 

(Note: A Producer may terminate a Service Agreement and link the Energy netting to another Service Agreement within the same Premise. However, once a Service Agreement is terminated, any surplus electricity will be forfeited regardless if another Service Agreement has been opened in the same premise.)

4.3 Customer categories

4.3.1 These Regulations shall be applicable to all categories of Customers.

4.3.2 The Distribution Company shall prioritise the availability of Energy Netting to Residential and Commercial categories of Customer.

4.4 Annual Connection and Generation Cap

4.4.1 The Distribution Company shall establish and impose an Annual Connection and Generation Cap on the total annual generation connected to the Distribution Network.

4.4.2 The Distribution Company shall submit its proposed Annual Connection and Generation Cap for Bureau’s approval by 31 November each year.

4.4.3 Should the Annual Connection and Generation Cap be reached for a certain calendar year, the Distribution Company shall continue to receive, process and approve connection requests for new small-scale solar PV installations.

4.4.4 However, approved connection requests would be put on hold by the Distribution Company and connected in the following calendar year, starting with those that received approval first (i.e. the connection queue will be managed on a ‘first approved – first connected’ basis).

4.5 Distribution Company Process

4.5.1 The Distribution Company shall develop, submit for Bureau’s approval and implement a list of fees and charges to be levied on Owners or Producers for the services relevant to the connection and Energy Netting arrangement of small-scale PV generation and Energy Netting.

4.5.2 The Distribution companies are required to monitor the small-scale solar PV installation after energisation:

(a) the Distribution Company shall interface an additional meter dedicated to monitor the amount of electricity generation; and

(b) the cost of the additional meter shall be met by the applicant (Owner or
4.5.3 The Distribution Company shall define, implement, monitor and control a target timeframe for the successful connection of a small-scale solar PV installation.

4.5.4 The Distribution Company shall monitor and report, as a minimum, the following information to the Bureau on or before 31 January every year:

(a) the uptake of small-scale solar PV installations;
(b) the total units credited daily, monthly and yearly;
(c) the aggregate installations’ peak capacity connected/disconnected during the year and since the inception of these Regulations;
(d) the number of small-scale solar PV installations approved and connected;
(e) the number of small-scale PV installations approved but not yet connected;
(f) the minimum/maximum/average duration for connecting to the Distribution Network from the time an application is submitted;
(g) the minimum/maximum/average peak generation from small-scale solar PV installations; and
(h) the daily/weekly/monthly/yearly generation from small-scale solar PV installations.

4.5.5 The Distribution Company shall develop and submit for the Bureau’s review and approval, and subsequently implement a PV Connection Agreement for connecting small-scale solar PV installations to Distribution Network, which shall cover:

(a) PV Connection Agreement terms
   (i) Connection Terms and Conditions
   (ii) Safety and power quality for Distribution Network connection
   (iii) Metering
   (iv) Producer & Owner responsibilities
   (v) What Producer/Owner must not do
   (vi) Maintenance
   (vii) Maximum Connected Capacity
   (viii) Producer & Owner responsibilities

(b) Financial liabilities
   (i) Energy Netting
   (ii) Security Deposit
   (iii) Charges
   (iv) Bills and Payments – Credit surplus energy
   (vi) Payment difficulties
   (vi) Termination
   (viii) Distribution Company
(c) Contract Management

(i) Breaching the agreement
(ii) Complaints or Disputes handling
(iii) Event beyond the Producer/Owner or Distribution Company control
(vi) Termination

4.5.6 The Distribution Company shall enter into a PV Connection Agreement with each new Producer using the solar PV system installed in the Premises.

4.6 Maintenance

4.6.1 It is the responsibility of the Owner and Producer to ensure that regular and routine maintenance of the small-scale solar PV installation and its corresponding components, is undertaken in accordance with the Installation of small-scale Solar Photovoltaic (PV) Systems Guidance Document.

4.6.2 It is the responsibility of the Owner and Producer to ensure that the frequency of the required maintenance and corresponding tests are conducted in compliance with the Electricity Wiring Regulations.
5. Application for Review

5.1 Application for review
Any application for an enquiry, clarification, dispute, or claim relevant to these Regulations can be made to the Bureau by any Person.

5.2 Bureau request for information
The Bureau may request from any Person making an application for review under this Part any information or documentation it considers reasonable and necessary in the circumstances and the Person must provide such information within an agreed period of time.

5.3 Bureau decision
5.3.1 The Bureau shall make its decision within 30 days of receiving an application for review.
5.3.2 The Bureau shall notify the Person which made the application for review of its decision within five Business Days of making its decision.
5.3.3 The Bureau may:
- make any decision it sees fit in the circumstances; and/or
- issue directions as it sees fit to the Person which made the application for review and to any third party.
5.3.4 Any decisions or directions issued by the Bureau are binding on the Person which made the application for review and any third party stated in these decisions or directions.
5.3.5 Failure to comply with the Bureau’s decisions or directions shall be considered as a failure to comply with the Regulations.
6. Failure to comply with Regulations

6.1 Reporting failures

Any failure to comply with these Regulations or any act that may be considered as a failure to comply with these Regulations must be reported to the Bureau.

6.2 Compliance and Enforcement procedures

6.2.1 Failure to comply with these Regulations (or any part herein), may be deemed as contrary to Article 66 of Law No (2) and/or a breach of a condition in either an Exemption, or in a Licence, as granted by the Bureau.

6.2.2 The Bureau may enforce these Regulations in accordance with:

(a) its powers under Law No (2);
(b) the conditions of any relevant Licence; or
(c) any other legislative or regulatory instrument conferring such authority upon the Bureau.

6.2.3 In the event of any failure to comply with these Regulations, the Bureau may take any remedial or corrective action within its powers under Law No (2), in addition to levying financial penalties pursuant to Article 66 of Law No (2).
7. **Governing Law**

7.1 **Governing Law**

These Regulations and the rights and duties of any parties hereunder shall be governed by the laws of the Emirate of Abu Dhabi and the federal laws of the UAE, as applied by the courts of the Emirate of Abu Dhabi.
مكتب التنظيم و الرقابة
Regulation & Supervision Bureau