



## GENERAL GUIDANCE NOTE ON AN APPLICATION FOR A NEW WASTEWATER LICENCE

Last Updated: December 2016

Any company that would like to own and operate a public or private sewerage collection, treatment and reuse system must obtain a licence from the Regulation and Supervision Bureau and no entity / person is allowed to operate sewerage services without a licence (or exemption) issued by RSB.

Grey Water is an integral component of Wastewater; and its collection, treatment and Disposal are regulated in the same way as Wastewater. The Regulation and Supervision Bureau has defined the **Grey Water** as "Wastewater sourced solely from baths, showers, hand basins and domestic laundries" (see item 2.3.(a) on the "Guide to Recycled Water and Biosolids Regulations 2010" published on our website:

<http://rsb.gov.ae/assets/documents/489/regsrwb2010guide.pdf>).

Our website contains a copy of a **Licence Application Form**. In addition, see below a link to **Scale of Charges** associated with owning a small scale sewerage services licence (depends on the treatment capacity):

<http://rsb.gov.ae/assets/documents/101245/scaleofcharges2015.pdf>

Please find below links to copies of the related regulations and CoP(s) applicable to greywater recycling system and sewerage services:

1. **Recycled Water & Biosolids Regulations**  
<http://rsb.gov.ae/en/publications/detail/recycled-water-and-biosolids-regulations-2010>
2. The complete sewerage system should comply with the **Guide to Wastewater Flow Monitoring Code of Practice** (available on website).
3. If the system will incorporate a separate pipelines for greywater collection and recycled water use, the system should comply with **Abu Dhabi Uniform Plumbing Code**  
<https://www.ead.ae/Documents/RESEARCHERS/Uniform%20plumbing%20code%20of%20abu%20dhabi%20emirate.pdf#search=Uniform>

If you have any technical queries concerning wastewater licensing, then please speak to the RSB's non-drinking water team (Mahmoud Abu Shawish). Alternatively, you can speak to the RSB's legal team who handle licensing queries (Hamed Al Blooshi). RSB Switchboard is: +971 2 6543 666.